

Do you Have feedback or Concerns? We're here to help! Call our Toll-Free Line at 7373 for any complaints or inquiries. Your satisfaction is our priority.



MISSION

To save and improve the quality of life of vulnerable communities in Zambia



VISION

Resilient and empowered communities throughout Zambia



OUR STRATEGIC GOALS

- People anticipate, respond to, and quickly recover from, crisis.
- People lead safe, healthy, and dignified lives, and have opportunities to thrive.
- People mobilize for inclusive and peaceful communities.

OUR PARTNERS



Contact Us

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Our Mail

info@redcross.org.zm



Our Address

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ZAMBIA RED CROSS SOCIETY



Saving Lives, Changing Minds

Toll Free 7373



WHO WE ARE

Zambia Red Cross Society (ZRCS) is the nation's foremost humanitarian organization, officially established by an Act of Parliament (Societies Act Cap 307) in 1966 and mandated as an auxiliary to public authorities in humanitarian matters.

As part of the global Red Cross and Red Crescent Movement, we work in partnership with government institution.

Our Governance

The National Society is governed by a Board of 10 elected members, led by, the National President, the Vice National President and 8 Board Members overseeing key units: Finance, Health, Disaster Management, Information, Legal Affairs, Social Welfare, Youth, and Training.

Our Volunteers

With over 8,000 dedicated volunteers spread across 67 branches in all 10 provinces, we bring hope and assistance to communities in need.



Our Management

The Secretariat, headed by the Secretary General/CEO, ensures effective service delivery through:

- Director of Programmes
- Finance & Accounts
- Human Resource & Admin Support
- Communications & Public Relations
- Planning, Monitoring, Evaluation & Reporting (PMER)
- Health & Care
- Disaster Management

Our Core Values

We operate under the guiding principles of the Red Cross and Red Crescent Movement. The 7 Fundamental Principles.



WHAT WE DO

Health & Care

- **Water, Sanitation & Hygiene (WASH):** Promoting access to clean and Safe water and hygiene education.
- **Community-Based Health Resilience (CBHR):** Strengthening local health.

First Aid & Safety Training

- **Workplace First Aid:** Equipping employees with lifesaving skills.
- **Fire Marshal Training:** Enhancing disaster preparedness.

Disaster Management

- **Mitigation & Preparedness** – Reducing risks before disasters happen.
- **Emergency Response:** Providing relief (food, cash, shelter) to flood/drought victims.
- **Recovery Programs:** Helping communities rebuild after a disaster.

Restoring Family Links: Reuniting loved ones separated by crises.

Branch Development & Structure

- **67 Branches:** Operating nationwide through Branch Executive Committees (BEC).
- **Volunteer Aid Units:** Grassroots teams driving local impact.
- **Provincial Leadership:** Oversight by Provincial Executive Committees (PEC).

Youth Engagement

- **Paid Membership:** Join as a registered member to support our mission.
- **Youth Hub:** Empowering young leaders in humanitarian action.



ZRCS responds to emergencies ranging from health crises to food insecurity, assisting affected communities to prepare for, respond to, and recover from disasters



ZRCS partners with government authorities, IFRC, and other organizations to provide humanitarian assistance and disaster response services



Our mission is to save lives and improve quality of life for vulnerable communities across Zambia